# **HEALTH SCRUTINY COMMITTEE**

#### 21 September 2022

Title: Enhanced Access Update

Report of the Director of Primary Care Transformation

Open Report

Wards Affected: None

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## Summary

From October 2022, all Primary Care Networks (PCNs) in England will be required to offer patients a new 'enhanced access' model of care, which will see GP practices open from 6.30pm and 8pm Mondays to Fridays and between 9am and 5pm on Saturdays. - This replaces the current Extended Hours and Extended Access services and marks a shift in the way out-of-hours non-urgent services are provided across north east London. To support PCNs with engaging their patients NHS NEL ran a north east London wide survey on provided services. The report at Appendix 1 includes results of patient engagement as well as recommendations for the future and planning next steps.

## Recommendation(s)

The Health Scrutiny Committee is recommended to note the report and ask questions of NHS representatives to ensure arrangements are in place to provide the new enhanced access model of care.

### Reason(s)

The Health Scrutiny Committee has responsibility to ensure it holds NHS representatives to account and promote the health and wellbeing of the Borough's residents.

Public Background Papers Used in the Preparation of the Report: None.

### List of appendices:

Appendix 1 PCN Enhanced Access Presentation